



English PLUS International Flight Attendant programme

เริ่มเรียน วันที่

คอร์ส 1

English course 26 July, 04 – 20 August, 04

Flight Attendance course 30th August - 26th November, 04

คอร์ส 2

English course 16 Aug, 04 – 10 September, 04

20th September - 17th December, 04

คอร์สนี้เหมาะสำหรับผู้ที่ต้องการสมัครเป็น Flight Attendance หรือทำงานด้าน Travel Agency

4 weeks full time study = NZ\$ 1400

click ดู web ร.ร. <http://www.WorldwideSchoolofEnglish.com>

12 weeks International Flight Attendant course = NZ\$5795

click ดู web ร.ร. <http://www.travelcareers.co.nz>

NZQA Unit Standards

- Identify, as a flight attendant, major aircraft components - Unit 9245
- Provide air passenger care from point of departure to point of destination - Unit 9243
- Demonstrate cross-cultural communication for the tourism and travel industry - Unit 18226
- Communicate with one person in English for the tourism and travel industry - Unit 18233
- Read and write in English for the tourism and travel industry - Unit 18232
- Provide customer service in the tourism and travel industry - Unit 18223.
- Demonstrate knowledge of New Zealand as a tourist destination - Unit 18212.
- Customer service for international visitors - Unit 378
- Maintain personal presentation - Unit 62
- Provide basic first aid - Unit 6401
- Provide basic life support - Unit 6402
- Attend to customer enquiries - Unit 56
- Provide customer service - Unit 57
- Demonstrate knowledge of world travel geography outside of New Zealand - Unit 18234
- Demonstrate a knowledge of the tourism industry in New Zealand - Unit 18238.
- Work in a team in a tourism and travel situation - Unit 18224
- Demonstrate knowledge of communication and customer service skills in the tourism or travel workplaces - Unit 18210.

Specialist Flight Attendant Training

A key component and focus of your training will be the in-flight service module. The inclusion of this module is what sets this specialist flight attendant course apart from other courses offered in New Zealand. Outside of the airlines, Travel Careers and Training is the only provider using international flight attendant training facilities to assess and train students. (Refer international educational)

You will receive training in:

- Cabin preparation and presentation
- Location and use of emergency equipment
- Water drills - surviving a water landing
- Safety and emergency demonstrations
- Embarking and disembarking passengers
- Understanding passenger manifests
- Special needs passengers
- Public announcements
- Securing cabin for take off and pre-landing procedures
- Passenger comfort and service
- In-flight service - food, beverage, and special meals
- In-flight shopping
- Customer effects - lost, found, damaged
- Completion of airline documentation
- Expectations of the customer and the airlines
- Flight attendant rosters and making the lifestyle work for you

Minimum English level requirements are: IELTS 4.5, TOEFL 475, TOEIC 500, Cambridge PET or level 4 (Intermediate) at Worldwide School.

Enrolment fee NZ\$200

PLUS Flight Attendant fee NZ\$100

Homestay placement fee NZ\$120

Homestay weekly fee NZ\$200

Free services are:

Airport pick up

Counsellor

Advice and preparation for International Flight Attendant course.

สอบถามข้อมูลเพิ่มเติมได้ที่ **02- 391- 1200**